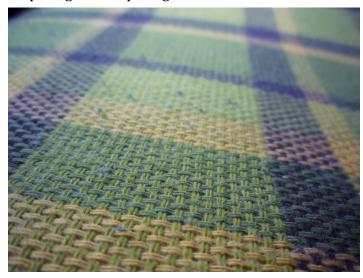


FABRIC PILLING

A characteristic of many fabrics, pilling is caused by excess fiber that creates small "balls" or "pills" on the surface of the upholstery. This condition is NOT warranted by the fabric mills as it is not considered a defect, but simply the fiber on each individual strand of thread used to weave the material working through the weave itself. The occurrence is very similar to the "fuzzing" experienced with new carpeting or the "pilling" of a new sweater.



The concern on the part of most consumers is that the fabric is disintegrating and will ultimately have a 'bald' area on the cover. That is not the case. As with carpets and sweaters, the pilling will persist until the excess fiber is gone. Only then will the pilling cease.

The best treatment while the fabric is pilling is to simply shave the cover with a battery operated furniture or sweater

shaver (available at most retail fabric stores). This will remove the pills and restore the look to the fabric surface. This type of maintenance may need to be done two or three times until the pilling on the surface begins to diminish and ultimately stops.

Periodic maintenance (vacuuming, cleaning, flipping, and rotating cushions for even wear) is recommended.